

Sent: Wednesday, April 25, 2007 3:45 PM

DHS Housing Group West, LLC

RE: Stephanie Hardman, Home Specialist

A few weeks ago I received a request for evaluation of the salesman I worked with when ordering my home. I completed this and returned it to your office. I have not received any request for evaluation of the Home Specialist I am working with regarding but I am more than happy to respond here with this information.

I have been working with Stephanie Hardman and I have nothing but praise for her. She has one of the most professional attitudes about her of anyone I have worked with in this kind of relationship. She is extremely conscientious and very dependable; if she says she will do something you can be assured that it will happen. She enjoys her job and it is has been very obvious as she has worked with me. Stephanie is very knowledgeable about the many aspects of her job and does not hesitate to find out the answer to something if she doesn't have the answer herself. I find her attention to detail refreshing and she has assisted me in many ways to help me have the home I want, even when some of my requests have been a bit unusual. I have especially appreciated the way she has kept in contact with me; returned my calls as soon as possible and always lets me know if she cannot be contacted who to get in touch with if she is unavailable.

I would highly recommend your company to anyone and give a special recommendation for Stephanie. Thank you for asking me, it is a pleasure to work with her. If you desire further information please do not hesitate to contact me.

Sincerely,

Sunny