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Sent: Monday, December 11, 2006 11:00 AM

My husband and I would like to take the time to thank you for all you help with our new home. You have returned ALL of our call promptly. Sent our paperwork in a very timely manner. And every time I speak with you I know you have a smile on your face. We really appreciate that. Even with the bumps in the road we are traveling, trying to get the home of our dreams, you ALWAYS give us service with a smile and a heartfelt "You're Welcome". We really appreciate that. We still have a ways to go and look very much forward to working with you.

Warmest Regards,

Rachael