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Sent: Monday, January 15, 2007 5:38 PM

Importance: High

My salesman was Brock and he made the right decision to pair me with Stephanie. Although I have only "price protected" 3-units; I would like to say that I am really working to get my order "purchased." Stephanie has excellent business acumen, is enthusiastic, creative, and very responsive. Additionally, she has a "taste of the salesman" in her manner, which is a very good thing - because that keeps the customer going when they might bail out - as actually I did - but after she contacted me with some new ideas/ways to achieve my goal(s), I am working that much harder on the things that are my responsibility and hers.

In addition she is prompt in return emails and telephone calls.

GIVE HER A STAR - AN E - AN A or a "bonus" - I helped Brock get one and she deserves one toooooooooo. (smile)